

## **OnCall Health – Acceptable Use Policy**

This Acceptable Use Policy (“Policy”) outlines unacceptable use of OnCall Health Software-as-a-Service (SaaS), which interact with, or access, the Internet (the “Services”). This Policy is in addition to any other terms and conditions under which OnCall Health provides the Services to you.

OnCall Health may make reasonable modifications to this Policy from time to time by posting a new version of this document on the OnCall Health website. Accordingly, we recommend that you visit the OnCall Health website regularly to ensure that your activities conform to the most recent version.

Questions about this Policy (e.g., whether any contemplated use is permitted) and reports of violations of this Policy should be directed to **support@oncallhealth.com**

The examples listed in this Policy are not exhaustive. Prohibited uses and activities include, without limitation, any use of the Services in a manner that, in OnCall Health’s reasonable judgment, involves, facilitates, or attempts any of the following:

- violating any law of, or committing conduct that is tortuous or unlawful in, any applicable jurisdiction;
- displaying, performing, sending, receiving or storing any content that is obscene, pornographic, lewd, lascivious, or excessively violent, regardless of whether the material or its dissemination is unlawful;
- accessing, sending, receiving, displaying, performing, disclosing, storing, or executing any content a) in violation of any copyright, right of publicity, patent, trademark, service mark, trade name, trade secret or other intellectual property right, b) in violation of any applicable agreement, or c) without authorization;
- deleting or altering author attributions, copyright notices, or trademark notices, unless expressly permitted in writing by the owner;
- obtaining unauthorized access to any system, network, service, or account;
- interfering with service to any user, site, account, system, or network by use of any program, script, command, or otherwise;
- introducing or activating any viruses, worms, harmful code and/or Trojan horses;
- sending or posting unsolicited messages or e-mail, whether commercial or not, to any recipients who have requested that messages not be sent to them
- evading spam filters, or sending or posting a message or e-mail with deceptive, absent, or forged header or sender identification information;
- holding OnCall Health or its affiliates up to public scorn or ridicule; and/or
- reselling OnCall Health’s services, in whole or in part, to any entity or individual, without OnCall Health’s prior written consent, or misrepresenting your relationship with OnCall Health.

For every user account created in OnCall Health, the company provides the user’s first name, last name, and email address. No other personal information is collected or used by OnCall Health. Names are used to identify users within the system (e.g., content authors, for sharing, reporting, etc.). Email addresses are used as unique logins for each user as well as for sending email notifications.